

Doggy Daycare FAQ

- *How old does my dog need to be before coming to daycare?*
 - Puppies should be at least 12 weeks before coming to play; they should have their first round of vaccinations completed as well.
- *Can I sign my puppy up for a full day of play?*
 - Yes, but we recommend they only play for ½ days until they are a bit older. Puppies require more rest than older dogs, and they get a lot of play in!
- *What about any dogs first day?*
 - Again, we recommend new dogs start with a ½ day of play. It's a lot of new (place, people, dogs) in a short amount of time. It can be overwhelming. If a half day just doesn't work with your schedule that's fine, your pup can have their first day be a full day.
- *Can I please tour daycare?*
 - The best time for tours is between 12:00 -2:00 when the dogs are in nap time. This way a daycare staff can personally show you around as well as take you behind the scenes to see the play yards in person. If these times don't work for you that's alright, please just call ahead of time so someone is available to show you around.
- *How are dog play groups separated?*
 - Dogs are separated by play style. Rough and tumble dogs play with similar dogs, while shy dogs play with similar temperament dogs. Sometimes small dogs are big at heart and vice versa.
- *How can I get ahold of doggy daycare?*
 - Daycare can be reached by telephone, e-mail, our website or through Facebook.
 - Phone: **262-363-4557** (lines open from 7:30 AM – 6:00 PM)
 - E-mail: **info@wonagoplay.com**
 - Website: **wonagoplay.com**
 - Facebook: **Wonago Play? Doggy Daycare and Pet Boarding**
- *I need to cancel my daycare reservation, is that allowed?*
 - Yes! Things come up and we understand. Please be considerate and let us know your pup won't be coming to play as soon as you do. If you fail to officially cancel your reservation you may be charged for the day you missed.
- *Can my pup come every _____ to play?*

- While we appreciate that you want your dog to have “their day” for play, we only take reservations a month in advance. It is easy to forget to cancel a registration if you didn’t have to make one in a while. If you want your pup’s day to be every Tuesday that’s great! We just ask that at the end of every month you touch base with us to make sure that is what you want for the month ahead.